



International Carwash Association
Serving the Professional Car Care Industry

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Vehicle Alert: GM Full Size Utility Vehicle Rear Window Hinge

One or both of the upper hinges on the rear window of the General Motors Suburban, Yukon, Tahoe or Escalade can break when the glass is lifted to clean the lower window sill.

A number of car wash operators have notified the International Carwash Association that the rear window hinge has separated from the glass on the referenced vehicles in their car wash. Unfortunately, the hinge cannot be repaired and the rear glass and hinges assembly must be replaced. The cost of the replacement is approximately \$700.00.

General Motors has been notified of this issue and is currently investigating the cause. The failure only occurs on the 2000-2002 vehicles and should be covered under warranty (3 years – 36000 miles).

It is important that these incidents be documented if they occur. If you experience this occurrence, please [SUBMIT A REPORT](#)

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