



International Carwash Association
Serving the Professional Car Care Industry

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Jeep Grand Cherokee Floor Shifter Recall

DaimlerChrysler is recalling 1993-1998 Original Series Jeep Grand Cherokee models with automatic transmissions to fix the tendency for the sport utility to roll backward when the transmission appears to be set in "park." The recall affects the Jeep Grand Cherokee with the vertical grille bars.

DaimlerChrysler claims they have not found a defect that could cause the problem, but that they would recall the vehicles to appease concerns from regulators and customers. Federal investigators have said the automaker contended most of the problems stemmed from owners getting out of the vehicles while it was still running. This may allow the vehicle to unexpectedly move rearward after seeming to be stable.

The recall (B02) allows dealers to install a secondary detent system to the floor shifter assembly. DaimlerChrysler notified dealers of this recall on 9.19.02. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact DaimlerChrysler at 800-853-1403.

If a subject vehicle in your car wash should unexpectedly fall into reverse, make sure the vehicle has had the recall work performed.

If you have any questions, please contact ICA Headquarters in Chicago at 1-888-ICA-8422 or at ica@sba.com.

Should this occur, please [SUBMIT A REPORT](#) and include the vehicle VIN number.