



**International Carwash Association**  
*Your Partner for Success*

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**FOR IMMEDIATE RELEASE**

**Vehicle Damage Alert:  
Toyota Sienna Rear Bumper Update**

**CHICAGO, IL – September 5, 2007** - The International Carwash Association has received several reports of damage occurring to Toyota Sienna rear bumpers in automatic car washes. Association representatives have spoken to Toyota about this issue, which they have reported to be monitoring.

Toyota suggests that if a Sienna rear bumper is damaged in a car wash, have the owner of the vehicle contact the Toyota Motor Sales Executive Office at (310) 468-2442. Toyota has not committed to covering the cost of repairs or replacements at this time, but reporting these incidents could result in a change in that policy.

Please visit [www.carwash.org/OperatorInformation/VehicleDamageCenter](http://www.carwash.org/OperatorInformation/VehicleDamageCenter) to report vehicle damage occurring at your wash and share all issued Vehicle Damage Alerts with your staff.

If you have any questions, please contact the International Carwash Association at (312) 321-5199 or [info@CarWash.org](mailto:info@CarWash.org).

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