



International Carwash Association
Serving the Professional Car Care Industry

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Vehicle Alert **General Motors Full Size Truck and SUV Exterior Mirror Bulletin**

General Motors has issued [Service Bulletin 05-08-64-007](#) to all Chevrolet and GMC dealers describing how they are to repair the outside manual folding rear view mirror when the outside rear view mirror housing (RH or LH) comes loose from the base.

The following models are affected:

- 1999-2002 Chevrolet Silverado
- 2000-2002 Chevrolet Suburban, Tahoe
- 2002 Chevrolet Avalanche
- 1999-2002 GMC Sierra
- 2000-2002 GMC Yukon, Yukon XL
With Manual Folding Outside Rearview Mirrors

As previously reported, the mirror housing can come loose from the base when the mirror is folded in or out. The retainer that secures the mirror housing can come loose and fall off the mirror shaft. The repair kit offered by General Motors re-installs the retainer and includes a "J" hook, which stays with the mirror offering a permanent fix.

Starting in model year 2003, a groove was added to the shaft which prevents the mirror retainer from coming off on all affected GM trucks and SUV's after that date.

Also as previously reported, General Motors recommends that the car wash owner/operator have the customer fold the mirror prior to and after the wash and alert the owner that you cannot accept any responsibility for mirror damage if it occurs. It is then recommended that if damage occurs, that the owner of the vehicle returns to their GM dealership and reference [Service Bulletin 05-08-64-007](#) for repair.

The International Carwash Association would like to thank General Motors for providing a repair kit to resolve the mirror damage issue.