

# **International Carwash Association**

## **Board of Directors**

### **Governance Culture Statement**

The Board of Directors strives to build a foundation of holism while recognizing that our Association serves many constituencies with sometimes different and even conflicting requirements and needs.

Members of the Board of Directors subordinate individual agendas for the “good of the whole.”

The Board of Directors is committed to creating and nurturing an atmosphere of openness, transparency and accountability.

The Board of Directors is committed to a swift, direct, honest approach to resolving conflict with one overriding objective – to work it out and move on.

There is a strong partnership between volunteer leaders and staff based upon common expectations, trust, collaborative planning, joint evaluation, strong communication and mutual respect – information flows directly between volunteers and staff at all times.

The Board of Directors practices a philosophy of debate and constructive conflict inside the Board room, unity and enthusiastic support for our common purpose outside – we value the “confidential” protection of our Board meeting discussions.

The Board of Directors values the concept that the “position seeks the person, not the person the position” – campaigning for office is unacceptable.

Members of the Board of Directors are expected to be “engaged” with the work of the Board – more than just reading and coming to meetings prepared.

Members of the Board of Directors are respectful of each other’s time and are discouraged from belaboring the point or asking rhetorical questions.

Though the Board votes on motions, the Board favors a consensus decision making process followed by voting on a motion.

The Board values informed decisions – seldom will it act on a matter without first having another group or individual study the issue and make a recommendation for the Board to consider.

The Board believes its primary responsibility is to govern the Association by determining direction, stating desired outcomes, understanding why the direction and outcomes are desirable and determining when things will be accomplished while, at the same time, refraining from managing the Association – address the how, how much, who and how we are doing questions.